National Association Of Women In Operations



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About Us

OUR VISION

A world where women and men can be equally represented and valued at every level.



OUR MISSION

NAWO inspires women to take charge of their career; providing meaningful networks, inspiring role models and development opportunities to activate their full potential.

NAWO connects businesses through membership; facilitating dialogue, sharing ideas and progressing actions to achieve greater inclusion and gender balance in operations.

Our Members





















🔅 PROGRAMMED





Our Members









Loy Yang B Power Station





Chair's Report: Megan McCracken



Right at the heart of NAWO is our vision to be a world where women and men can be equally valued and represented at every level. To execute this vision we focus our energy on

both the support we can provide women in operational roles and businesses and the support we can provide to our member companies who will be instrumental in achieving this.

Our commitment to our vision means we ask ourselves every year "Are we doing what it will take?". When we asked ourselves this question at this year's strategy day we knew we needed to be doing more. The result is two important new offerings from NAWO:

First, we have refined and added to our list of Learning Priorities. The key addition is: Building and Leading Diverse Teams. We remain committed to our curriculumbased approach and identified the importance of working with our members to promote the importance of leading inclusively at work.

Second, we are taking a greater role in facilitating connection between our members so they can learn from one another. As part of our commitment to member



connection, Knowledge Share Forums and subject Masterclass events rolled out across the country with great success.

Our commitment to our vision means we ask ourselves every year "Are we doing what it will take?"

> Recently we held the first of our Senior Leaders Luncheons in Melbourne. These events, hosted by our board members, bring together members of the C-Suite from our corporate membership in a facilitated discussion about their gender diversity journeys and will be held in WA, NSW and QLD in 2019 and 2020.

> NAWO is more than a membership organisation, we are a community of like-minded organisations and like-minded men and women who want Australia to benefit from the full range of talent, both available and emerging.

NAWO operates with over 200 volunteers across the country. I'd like to commend and recognise the hard work and dedication of the women and men who give time to our Board, our Ambassador group and our State Committees.

With great demand for NAWO programs in South Australia in 2019 we recruited a South Australian-based board member and new South Australian Committee Chair to support growth in that State. I'd like to welcome Retail Drinks Australia CEO, Julie Ryan, to the NAWO Board and Coopers Brewery Limited Manager, Janie Zimmermann, as Chair of the SA Committee.





In other changes this year I'd like to welcome Melanie Speed as the new Chair of the WA Committee. Thank you to previous Chair, Tiffany Chown - we wish you well in your new role overseas. And thank you to Elena

Casciano who stepped down as Chair of the SA Committee. We also welcomed SunRice Manager Maria Ryan taking up the position of Riverina Committee Chair.

I'd also like to commend our National Director, Louise Weine, and her team for bringing our strategy to life in 2018/19.

And finally, thank you to all our Corporate and Individual Members and our Corporate Partners. In 2018/19 we welcomed Bradken, Coles Supply Chain, Coopers Brewery and Loy Yang B Power Station as Corporate Members, and Deloitte, McKinsey & Company, Pollen Consulting and Lens Group as Partnership Members, bringing our corporate membership to 56. You ensure that our work is possible and together we have a possible reach of over 300,000 employees in Australia. Your support gives us confidence that we can reach our vision.

Megan McCracken National Chair "NAWO is more than a membership organisation, we are a community of likeminded organisations and like-minded men and women who want Australia to benefit from the full range of talent, both available and emerging."

National Director's Report: Louise Weine



Since 2015 we have been striving in all that we do to deliver to our NAWO tagline of 'inspiration at work'. Inspiring women to seek the experience, development and sponsorship they need to succeed and to aspire to bigger, broader jobs. Inspiring organisations to better the balance in operations, helping to identify the challenges, the opportunities and the benefits of change. Inspiration will always be at the core of what we do, however it is action that drives change and I am so excited to now take NAWO forward into 2020 with a strategy focussed on positively driving action for change.

I am immensely proud of all that has been achieved and is highlighted in this report for NAWO in FY 2018-2019. For me the highlights are:

- The continued and growing success of our volunteer run events across the country.
- Professional outcomes for women and mentors from the NAWO Mentoring Circles Program.
- Professional outcomes for women and men from our specially curated development programs.
- The introduction of terrific new formats connecting our members more closely to one another, these include Knowledge Share, Senior Leader Luncheons and Masterclasses.
- The launch of our 6th learning priority, Building and Leading Diverse Teams. Seeing events take off with this Learning Priority as a theme and the launch of the Introductory Toolkit for members has been so pleasing and is immensely powerful as we continue to help people identify how they can be more inclusive every day.
- The partnerships we have introduced and will continue to nurture. As one example, our partnership with the Ducere Global Business school was a first for NAWO and we are so grateful to those member

companies who did elect to participate in this MBA research project, the outcomes of which will be used to further develop tools and forums to benefit members.

"Inspiring women to seek the experience, development & sponsorship they need to succeed & aspire to bigger, broader jobs."

NAWO is truly a network of like-minded and passionate people who are all invested in more gender balanced and inclusive workplaces across multiple industries. The passion of individuals involved in NAWO is evident to me on a daily basis, and it is a driving force!

To our committed volunteers, committee members, mentors, guest speakers, facilitators, board members and ambassadors I say a huge thank you for investing your time and passion in order to:

- Deliver inspiring NAWO events that continue to break feedback records and the capacity of our venues!
- Mentor and support the exceptional women across our network of operational businesses.
- Share your stories (in person and in published case studies) to inspire members to take charge of their careers and their own development.
- Role model the behaviours that help move the conversation forward from inspiration to action every day in your workplaces.



- Provide governance and strategic thought leadership to take NAWO forward yet another level in this journey.
- Spread the word and help us be better known by speaking proudly about your involvement with NAWO and the work we do at every opportunity.

To our management team, a team of flexible 'work from homers', employees and contractors, who work together to deliver to our overall strategy and workplan I say – what a team! Working in this way is not without its challenges but we role model what we talk about every day. We have a diverse team, all working flexibly, and for many of us NAWO is only one string on a very wide bow and it works! I thank you for all that you bring to the team and for working so hard to bring the best possible value to members and support to our volunteers.

And, last but certainly not least, I wish to thank our members for walking the talk and getting actively involved and staying on the journey. Plus a huge shout out to our partners, providers and NAWO friends who provide us with such exceptional and positive support!

Looking to the future, I am so excited as we look to place more focus and resource into connecting member organisations to one another, to facilitate the sharing of ideas, solutions and practical initiatives that result in



more women being attracted to operations and help retain and promote women once they are in. Our 2019-2021 strategic plan includes a complete revitalisation of our NAWO Learning Priorities and the introduction of the NAWO Nine Levers for Gender Balance. Both serving as a foundation curriculum for all our activity, and designed to deliver to our two-part mission:

- Inspiring women to take charge of their career; providing meaningful networks, inspiring role models and development opportunities to activate their full potential.
- Connecting businesses through membership; facilitating dialogue, sharing ideas and progressing actions to achieve greater inclusion and gender balance in operations.

Louise Weine National Director

Our Year In Numbers



Members during 2018-19:



PREMIUM GOLD:

Bradken Pty Ltd, Bunnings, Coles Supply Chain, O-I Glass Asia Pacific



GOLD

ABB Australia, Australian Rail Track Corporation (ARTC), Asahi Beverages, Australia Post, Bega, BevChain Logistics, BHP Billiton, BlueScope, BP Australia, Caltex, CHEP Australia, Coca-Cola Amatil, Cochlear Ltd, Coopers Brewery Ltd, Costa's Pty Ltd, Deloitte, DuluxGroup, George Weston Foods, Incitec Pivot Limited, Lactalis Australia, Linfox, Lion Dairy & Drinks, McKinsey & Company, News Corp Australia, Nissan Australia, Officeworks, Orica, Orora, PepsiCo, Programmed, Rio Tinto, Visy



SILVER

Arc Infrastructure, Asaleo Care, Bis Industries, Bulla Dairy, CBH Group, Cheetham Salt, Chobani Pty Ltd, CSL Behring, Essential Energy, Fremantle Ports (in kind), Goodyear & Dunlop Tyres, Kimberly-Clark, MaxiTRANS, Mondelez International, PACT Group, Pernod Ricard Winemakers, PPG, Ridley Corporation, SPC Ardmona, SunRice



BRONZE

Goulburn Murray Water, Loy Yang B Operations and Maintenance P/L, Pollen Consulting Group







INDUSTRY PARTNERS AND FRIENDS

↓ ↓ ↓ ↓
300,000+
POTENTIAL REACH





9 NSW 7 QLD 4 SA 10 VIC 8 WA



AVERAGE PROGRAM FEEDBACK SCORE

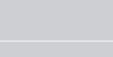


********☆ 4.40/5

AVERAGE EVENT FEEDBACK SCORE







20 PROFESSIONAL DEVELOPMENT PROGRAMS (PDPS)



199 PDP PARTICIPANTS

140 MENTORING CIRCLE PARTICIPANTS IN 29 MENTORING CIRCLES



9 Ambassadors9 Board29 Executive Mentors90 Speakers58 State Committee members



LEADERS LUNCHEON



NSW State Committee Highlights



In 2018/19 the NAWO NSW Committee decided to change it up and do things a little differently. That included combining a networking event with a book launch; a mini workshop taster event; an end of year sit down luncheon; a live video interview with our keynote speaker; door prizes; show bags; an International Women's Day event and so much more. Our members reacted overwhelmingly positively to our new formats, with two of our Quick Bite events receiving our highest feedback scores of over 4.6 out of 5.

The success of our Quick Bite events is a combination of great speakers, extremely generous hosts and a dedicated team of NAWO NSW Committee volunteers, all of whom donate their time, energy and resources to support our members.

Highlights of this year include:

- Quick Bite events hosted by Officeworks, Kimberly-Clark Australia, Michael Page and BlueScope, with an end of year luncheon held at the Toongabbie Sports Club.
- Lion generously hosted our first NSW Knowledge Share, with a Diversity & Inclusion theme covering topics such as gender targets; impact on employer brands and attraction strategies to build the female leadership pipeline.
- Another first for NSW was an International Women's Day event in partnership with ASCI (Australian Supply Chain Institute), hosted by KPMG, exploring the IWD theme of #balanceforbetter. Our expert panel included NAWO Board member Kylie Fraser – President FMCG & Healthcare Linfox, and was superbly moderated by NAWO NSW Committee executive, Tania Montesin.

A huge thank-you to our amazing NAWO NSW Committee who are all leading on diversity and inclusion in their own organisations and personal lives. A special mention to Jacque Diamond from CCA who did an outstanding job and left us to have a baby. Bringing his own diverse perspective, a very big welcome to our newest and first male committee member, Nick Sakurmovski from CCA.

Diane Utatao Chair, NAWO NSW State Committee





NSW Riverina Committee Highlights



NAWO's NSW Riverina Committee was delighted to welcome Rebecca Rosato (Performance & Safety Solutions) as a new committee member following her presentation as a speaker at one of our events. Rebecca brings a breadth of experience and has great ideas about broadening the way we connect in the region. One of the key challenges in a regional area is a much smaller potential market – it can be difficult to gain the momentum enjoyed in larger centres.

However we did host two successful events over the last financial year:

- 'Who is plotting your next career move?', hosted by SunRice, attracted a great cross-section of women who came together to discuss different career growth strategies.
- 'New ways of working dialling up the 'D' word!', hosted by Southern Cotton, provided a wonderful panel discussion looking at the benefits of diverse teams as well as the challenges. The discussion moved quickly beyond diversity to the importance of inclusion to gain true benefits.

As the discussion on Diversity and Inclusion continues it's so important that we separate the two. Though we need to acknowledge diversity, we need to move on... the real game changer for businesses is to embrace inclusion and recognise diversity of thought as the element that will make a huge difference to their organisation.

Thanks to all our speakers - it takes courage to share your story, but it is so valuable to everyone who attends. I also want to acknowledge the efforts of our entire committee for really stepping up and making time for our events.

Maria Ryan Chair, NAWO NSW Regional Committee



QLD State Committee Highlights



The willingness of our guest speakers to share personal insights into their strengths and, probably more importantly, their vulnerabilities at NAWO events is a constant source of inspiration, both for members of the QLD State Committee, who put so much effort into organising our events, and for our attendees.

Personally, the highlights this year were:

- Hosting our first peer to peer coaching style event. After hearing one version of work/life balance from the inspirational Naz Asker of BHP, attendees got the chance to meet new people and support each other in a small group discussion on issues/challenges they were facing and wanted input on.
- Palpable passion from Anna Reid and Sandra Gibbs from Asahi as they shared how to undertake interestbased negotiations for a win-win and what leadership means to them, and as they proudly showed off their new (and very impressive) automated facility.

- Sheer bravery and courage from Davina Shearer of Incitec Pivot who bared her inner thoughts via the Immunity to Change concept to help participants discover what subconsciously is holding them back from achieving their goals.
- A chance to peek behind the door and see where and how some of our favourite snacks are made, courtesy of the Pepsico site tour.

Huge thanks to our three new Hosts (Pepsico, Asahi and Orica) and three previous hosts (Caltex, Incitec Pivot and BP) and for the countless hours donated by staff at these organisations to make our events happen. You truly are heroes.

Kartini Oei Chair, NAWO QLD State Committee

The SA Committee farewelled its long standing and much-loved Chair, Elena Casciano, after her years of service. We wish Elena well in her upcoming endeavours and hope to see her at future events. We welcomed Rachel Haddad into the mix and acknowledge the many hours of work and passion already spent with our existing committee members: Bettina Venner, Candice Irrgang, Penny Ryall, Linda Medder, Belinda Grant and Shelley O'Regan. We also welcomed NAWO's first SA Board member, Julie Ryan. With her experience and networking potential we hope to be able to reach far and wide into South Australia.

South Australia hosted some fabulous Quick Bite events, including one of our best ever in South Australia in terms of both numbers and feedback. Following is a brief summary of our events:

- 'Influencing to drive performance', hosted by Bunnings; Guest Speakers Nicole Marshall (Complex Manager); Matthew Tyler (State Operations Manager); and Georgina De Angelis (Property Divestments Manager); shared their insights into the event's Learning Theme: Negotiating and Influencing.
- 'Rising stars, leaps of faith and kicking goals', hosted by Pernod Ricard Winemakers, explored the Learning Theme of Career Management through the eyes of guest speakers Steven Scott (Winery Operations Manager), Ashlee Thackeray (HR Business Partner - Strategies & Projects), Narelle Lane (Warehouse Shift Manager; and Moderator Nadia Blaess (Talent & Development Manager).
- 'Demystifying financial ratios' was generously hosted by BlueScope at the Port Club, and featured Guest speakers Kevin Osborn (Deputy Chairman of the Port Adelaide Football Club (PAFC)) and Jasmine Miller (Women's Aboriginal AFL Academy, PAFC), as well as BlueScope's Linda Medder (National Business Improvement Coordinator).

Thank you to our generous hosts and teams for providing unwavering support.

Janie Zimmermann NAWO SA State Committee Chair





SA State Committee Highlights



VIC State Committee Highlights



During the year our Victorian Committee, made up of volunteers from our Corporate and Individual Membership, has done a fabulous job organising six Quick Bite events that focused on NAWO's Six Key Learning Priorities. We would like to thank our generous members for hosting the events.

We would also like to thank Su-Ann Teoh from O-I Glass Asia Pacific for her contribution as she stepped down from the committee at the end of the year.

The first event in August was 'Building courage to take the road less travelled' at Dulux Merrifield. Two inspiring leaders shared their experience making the Greenfields site a reality, highlighting the personal courage and confidence they have drawn on and continue to build in their own careers.

In October, Bunnings Port Melbourne hosted 'DIY Leadership – time to do it your way'. Through engaging storytelling, Bunnings leaders shared tips on building authentic leadership including Truly listen; Integrate your life and work as one; Identify your personal brand and stay true to it; Storytelling is influential; Come up with a purpose as a leader and hold yourself accountable to it.

Our last event for 2018 was delivered by Australia Post partnering with Qantas. 'Change, Negotiation and Partnerships – getting it right' was held at the Melbourne Gateway facility at Tullamarine and featured a group of highly motivated speakers with inspiring career stories showcasing successful management and the changing nature of work through technology. Our Bega event in March focused on commercial acumen being the 'secret ingredient'. Featuring Bega's CEO and the EGM Operational Excellence, we learnt about the importance of commercial acumen and how it was applied during the acquisition of the Bega Foods Business Unit, and the challenges of preparing a business for sale.

In April, NAWO members visited Linfox to hear the GM – Group Commercial Finance, speak about the keys to developing commercial acumen in operations and her experiences at Linfox.

Mondelez hosted our final event in June 'Be Bold and silence the critic'. The MD Australia and NZ, together with senior leaders from the business, encouraged us to take the time to review our strengths and unique attributes and to understand the value we bring to the table in order to build our personal confidence.

Jenny Gillam Chair, NAWO VIC State Committee



During 2018/19, NAWO's WA-based members had the opportunity to participate in seven events, four paid Professional Development Programs, Mentoring Circles and a Knowledge Share Forum.

Our events continue to be well attended and receive extremely positive feedback. Focussing on NAWO's identified Learning Priorities, event topics covered Personal Courage & Confidence, Flexibility in Operations, Building & Leading Diverse Teams and Career Management.

For International Women's Day, we partnered with member organisation BHP and the National Association for Women in Construction to hold a panel discussion with four very diverse guests discussing what 'Balance for Better' really means, in front of a 200 strong crowd.

Delivering such engaging and thought-provoking events requires significant support from our guest speakers and hosts. Each year we are overwhelmed by the generosity of our member organisations, diversity advocates and passionate people in our networks in donating their time and resources to enable NAWO to deliver inspiring content in Western Australia.

And, of course, it is the hard work of our fabulous WA State Committee that brings it all together. During the 2018/19 year there were some changes for the WA Committee. We thank Jasmine Smith (Rio Tinto), Gordana Medvesek (Incitec Pivot Limited) and Karleena Clarkson (BlueScope), who all stepped down from the committee early in 2019 to focus on family and careers, for their



WA State Committee Highlights

active participation in driving great quality events and conversation for our WA members. We welcomed Daniel Ranschaert (BlueScope) and Simon Stibbs (Edward George) to the committee.

I would like to take this opportunity to thank Tiffany Chown for her hard work and support in the role of Chair – Western Australia for the 12 months to the middle of the 2018/19 financial year, and previously as a member of the NAWO WA Committee for over 4 years. Tiffany has relocated to London with Orica where she will be the Senior Manager HR Business Partner – EMEA, supporting the Europe and Middle East operations. We have no doubt she will continue to be a powerful advocate for operational gender diversity in the northern hemisphere!

Moving into the next financial year, our WA Committee looks forward to continuing to work with our member organisations, their employees and passionate people across our network to move closer to a world where men and women can be equally represented and valued at every level of all organisations.

Melanie Speed Chair, NAWO WA State Committee

Our People, Our Volunteers

NAWO's greatest asset is the incredible network of volunteers who share NAWO's vision and generously offer their time to help make that vision a reality.

These women and men support NAWO's work at every level, and are the change agents who are leading by example when it comes to creating a more just world.





Megan McCracken

NAWO National Chair **Owner & Principal, Pleiades Global**



Marcus Hooke

Executive General Manager of

Production, Logistics and Property

News Corp Australia

Board Member, Treasurer



Simon Bromell

Board Member Group General Manager – Beverage Orora Limited

Our People, **Our Board**

NAWO is led by an unpaid, gender-diverse board of dedicated senior professionals who are driven by NAWO's vision for a world where women and men can be equally represented and valued at every level.



Loretta Croker

Board Member General Manager – Australia & New Zealand Commercial Operations **CSL** Behring



Anna Dartnell

Board Member General Manager Bulk - Iron Ore and Central, Aurizon



Melissa Donald

Board Member Director, Ideas with Impact



Kylie Fraser

Board Member President FMCG & Healthcare, Linfox



Julie Ryan

Board Member CEO, Retail Drinks Australia and Director, Thoroughbred Racing SA



Tim Wall

Board Member President, Global Manufacturing and Corporate HSE, Incitec Pivot Limited

NAWO ANNUAL REPORT 2018-19

Our People, Our Ambassadors

NAWO Ambassadors are high profile leaders with extensive business networks and a demonstrated commitment to advocating for gender diversity. They are pivotal in championing NAWO and helping us make new connections to grow our membership.



Phillip Austin

President CHEP Asia Pacific



Annette Carey

Executive General Manager, International Services, Australia Post



Kathryn Fagg, AO

Board Member – Reserve Bank of Australia, Boral, Djerriwarrh Investments, Incitec Pivot and Breast Cancer Network of Australia. Chair – Melbourne Recital Centre.



James Fazzino

Chair, Osteon Medical Chair, Manufacturing Australia Non-executive Director, Australian Pipeline Limited Convener, Male Champions of Change Vice-Chancellor's Fellow, La Trobe University Adjunct Professor – La Trobe Business School



Tim Hart

Formerly NAWO Public Officer/Secretary Chairman, ISignthis Ltd Managing Director & Chief Executive Officer, Ridley Corporation Ltd



Kathy Hirschfeld, AM

Chair, Powerlink Non-executive Director, Central Petroleum Limited Non-executive Director, Queensland Urban Utilities Non-executive Director, Tellus Holdings Limited Senator, University of Queensland



Kathy Karabatsas

Managing Director Lion Dairy & Drinks



Rebecca McGrath

Chair, Oz Minerals Ltd Non-executive Director Incitec Pivot Ltd, Goodman Group, ICPF Holdings and IWFML Independent Chair, Scania Australia Advisory Council Member, JP Morgan, Australia.



Angela Tatlis

NAWO Founder Director Global Supply Optimisation Treasury Wine Estates

Executive Mentors 2018/19

NAWO's Executive Mentors are experienced leaders in operational roles or industries. Their passionate support for developing female talent provides an invaluable and practical contribution to nurturing future leaders. Through Mentoring Circles, NAWO's flagship mentoring program, they partner with a group of five to eight high potential, mid-career women and guide them through a series of six sessions that have the potential to have a profound impact on the mentees' future careers.

We sincerely thank the following mentors for their involvement and support during FY 2018/19:

> Kari Banick General Manager Analytics and Design Services, Linfox

Karren Bathurst Group Research and Innovation Manager, Bega Cheese Ltd

Jennifer Boulding CEO, Programmed

Angela Bridges Director, Bridges And

Mary Callaghan Senior Director - Product Management, ABB Enterprise Software

Christian Campanella Human Resources Director Pernod Ricard Winemakers

Jacob Chretien General Manager – Technical Orora Paper & Recycling

Sandra Connolly National General Manager FM Services, ISS Facility Services Simon Cook Mentor Leadership and Career Coach, Consultant

Mary Corso Area Manager, Bunnings

Mark Cross GM, Australian Steel Mill Services

Margo Fox Principal Consultant Riskcom Pty Ltd

David Griss EGM Human Resources & Corporate Affairs, Asaleo Care

Diana Hall Marketing Director BP PetroChina Petroleum Co

Tim Hart MD & CEO, Ridley Corporation

Dean Jenkins MD & CEO, MaxiTRANS **Pauline Kirk** Supply Chain Program Manager Officeworks

Rob Kosova General Manager People Risk QBE Insurance

Maria Koutsimpiris

Senior Executive-General Management, Strategy, Projects

Graham Morgan Managing Director Morgan Shaw Advisory

Kerry Pronk Chief Operations Officer Springday

Paul Rubenach Supply Chain & Sustainability Leader

Russell Scott CEO, Ferngrove Pharmaceuticals

Robert Taddeo Operations Director – Australia, Pernod Ricard Winemakers **Angela Tatlis** Director Global Supply Optimisation, Treasury Wine Estates

Bettina Venner Manager Supply Chain Development, ICN Department for Trade Tourism and Investment

Harry Venner HR Director, PepsiCo

Amanda Woollard General Manager Retail, BP Australia

Petta Wright Sales & Operations Planning Manager, Bunnings



Guest Speakers 2018/19

Guest speakers at NAWO events are drawn predominantly from the exceptional pool of talent that exists within our member network. Their willingness to share the key learnings from their industry and from the highs and the lows of their personal career journeys provides stories that are authentic and inspiring, while also ensuring every event is different.

> Naz Asker Head of Execution and Enablement, BHP

David Attrill General Manager Analytics and Digital, Bunnings

Amy Billsborough Analyst, CBA

Nadia Blaess Talent & Development Manager, Pernod Ricard Winemakers

Ricky Butler Head of Operational Excellence - Australia, Pacific & Asia, Orica

Anthony Carnovale Area Manager, Bunnings

Andrea Clarke Founder, Career CEO

Rachel Cooke US Consul General, US Embassy & Consulates in Australia

Alvin Cooney Director, Asentiv Australia Pty Ltd **Greta Cooper** Head of eCommerce and Fundraising, Mondelez

Hayley Coulson State Operations Manager -WA Bunnings

Loretta Croker GM Commercial Operations A&NZ, CSL Behring

Ben Cullinan Head of Asset Projects BHP Billiton

Amanda Culpan Facility Manager Leeton Hospital

Amanda Czyz Shift Supervisor plate processing, Bluescope

Anna Dartnell General Manager, Aurizon

Georgina De Angelis Property Divestments Manager Bunnings Group Limited

Heidi Dorman Regional HR Manager (North) Officeworks **Sophie Falzon** Crane Driver – HCPD Bluescope

Ellen Fitzgibbon Model Farm Manager CopRice

Ashley Forbes-Rodgers Human resources Officer – QLD, PepsiCo

Annaliese Giason Human Resources Manager Warburn Estate Pty Ltd

Jolene Gibb Frontline Manager, PepsiCo

Sandra Gibbs General Manager -Customer Value Chain Asahi Beverages

Tegan Gray Chief Pilot for Express Freighters Australia, Qantas

Jake Hatton External Affairs Manager Mondelez

Brad Hordern Executive General Manager Supply Chain, DuluxGroup

Michelle Jablko Chief Financial Officer ANZ Bank

Susan Jansen Director, BalanceNow

Sukhjit Kaur Khalsa Spoken word artist, educator, human rights advocate

Tim Keith Director, BalanceNow **David King** Merrifield Operations Manager, DuluxGroup

Pauline Kirk Supply Chain Program Manager, Officeworks

Elaine Krek Founder, Prism Performance

Narelle Lane Warehouse Shift Manager Pernod Ricard Winemakers

Selena Main HR Manager Mondelez

Nicole Marshall Complex Manager Bunnings Group Limited

Jo Marshall Director, Culturise

Nicole Martin Teacher, TAFE NSW

Eloise Matthews Production Leader DuluxGroup

Megan McCracken Owner & Principal Pleiades Global

Carlee McGowan GM Supply Chain Planning Telstra

Troy McMillan Senior Manager HR, Orica

Linda Medder CPA, National Business Improvement Coordinator BlueScope Jasmine Miller Aboriginal Programs Coordinator, Port Adelaide Football Club

Kate Newstead National Business Manager Mondelez

Amanda O'Brien Regional Learning & Development Manager Bunnings Group Limited

John O'Connor Partner, APAC Sourcing and Procurement Lead, Deloitte

Kevin Osborn Deputy Chairman Port Adelaide Football Club

Nigel Parsons Country Director – Australia, Mondelez

Loreen Peak National Business Development Manager Bunnings

Brianna Peake GM Grower & Customer Relations, CBH Group

Abby Phillips General Manager, ComActivity

Eva Pool Org. Effectiveness Lead ANZ & Japan, Mondelez

Nuala Power Production Manager PepsiCo

Sara Prendergast Snr Manager – Performance Reporting – Australia, Pacific, Asia, Orica Michael Raey Manager Corporate Affairs People/Communications Bluescope

Julie Reddoch Plant Manager Ringwood Mondelez

Michelle Redfern Founder, Advancing Women

Anna Reid General Manager – Manufacturing, Asahi Beverages

Peta Renkin General Manager, BlueScope Building Components Bluescope

Senator Linda Reynolds Minister, Liberal Party of Australia

Lisa Roberts Planning Manager, DuluxGroup

Rebecca Rosato HR and WHS Consultant Performance & Safety Solutions

Steven Scott Winery Operations Manager Pernod Ricard Winemakers

Davina Shearer Diversity and Inclusion Adviser Incitec Pivot Limited

Roxanna Shirvani Associate Director Ernst & Young

Soula Skoutas National Learning & Development Manager Bunnings **Shona Slimmon** GM - Group Commercial Finance, Linfox

Pip Smith Operations Manager, B&D Australia

Sanchia Stafford-Gaffney Manager, Deloitte

Simon Stibbs Director, Edward George

Andrew Syme Strategy Director - ANZ & Japan, Mondelez

Erin Teono Lead Facilitator, Pragmatic Thinking

Ashlee Thackeray Talent and Better Balance Advisor, Pernod Ricard Winemakers

Antonietta Timms Executive General Manager Operational Excellence, Bega

Lara Tramacco Asset improvement coordinator, Bluescope

Matthew Tyler State Operations Manager SA/ NT/TAS, Bunnings Group Limited

Diane Utatao Director, D&I Consulting Services

Anna Van Gorder Head of Engagement and Diversity, Australia Post **Paul van Heerwaarden** CEO, Bega

Kasey Venter Director, Elite Compliance Pty Ltd

Ariane Virtue Partner, FlexCareers

Sharon Warburton CEO, Steel Heels

Dorothy Wardale Deputy Director of the MBA Programs, Curtin Graduate School of Business

Louise Weine National Director, NAWO

Linda Whitworth Manager Team Assist Bunnings

Dean Williams State Supply Chain Manager Officeworks

Ayla Young Warehouse Coordinator Southern Cotton

Kevin Zuccato General Manager - Group Security, Australia Post



State Committees

NAWO's exceptional State and Regional Committees are comprised of industry volunteers, typically with experience as mid-level managers, who work together to develop an inspiring calendar of NAWO events and speakers for each state or region.

Events are aligned to NAWO's Key Learning Priorities and speakers who are authorities on the chosen topic are sourced predominantly from within NAWO's member network. Capacity bookings and consistently high feedback scores are the norm for these fundamental NAWO offerings.

WA STATE COMMITTEE

Melanie Speed

WA State Committee Chair Manager Communications Horizon Power (from 16/2/2019)

Tiffany Chown

WA State Committee Chair Senior HR Manager APA Orica (until 15/2/2019)

Aileen Armstrong Director Achieving Synergy

Karleena Clarkson State Manager - Customer Service BlueScope (until 2/5/2019)

Lizzie Kenny Account Coordinator Orica (1/3/2019-10/6/2019)

Rebecca Kirk

Logistics Systems & Process Analyst Incitec Pivot Ltd

Gordana Medvesek

Change Manager Asia Pacific Incitec Pivot Ltd (until 20/2/2019)

Daniel Ranschaert

Logistics Leader BlueSope (from 1/3/2019)

Jasmine Smith

Administration Assistant Accounting Orders, Growth & Innovation Rio Tinto (until 1/5/2019)

Simon Stibbs Director Edward George (from 15/8/2018)

NSW STATE COMMITTEE

Diane Utatao NSW State Committee Chair, Principal D&I Consulting Services

Melita Bevan Key Account Manager CHEP Australia

Julian Buttenshaw Network Support Manager Australia Post

Jacqueline Diamond Senior NPD Manager Coca-Cola Amatil (until 06/08/2018)

Kylie Jones (nee Bridger) Product Development Manager - Baby & Child Care Kimberly-Clark Australia

Carlee McGowan GM Supply Chain Planning Telstra

Tania Montesin Formerly Head of Operational Excellence Woolworths

Abby Phillips General Manager ComActivity

Nick Sakurmovski National Solutions and Planning Manager Coca-Cola Amatil (from 6/9/2018)

Kamini Wijekulasuriya BOS Furnace Operations Manager BlueScope

NSW RIVERINA REGIONAL COMMITTEE

Maria Ryan Riverina Regional Committee Chair, Learning and Development Facilitator SunRice (from 1/10/2018)

Amy Billsborough Analyst Commonwealth Bank of Australia

Marg Couch Stakeholder Relations Coordinator Deakin University

Nicole Martin Teacher TAFE NSW

Sarah Minato HR Manager ICI Industries Kate O'Callaghan General Manager Southern Cotton

Emily Perkins Feedlot Manager JBS Australia Pty Ltd

Rebecca Rosato HR and WHS Consultant Performance & Safety Solutions

Monique Rossi HR Coordinator De Bortoli Wines



Was good to hear personal stories that we could relate to in some way. It is great to see and hear from female leaders in the field and how they got there!

QLD STATE COMMITTEE

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Kartini Oei QLD State Committee Chair Transformation Manager – ANZ Air BP

Hong Cao Procurement Manager ABB Australia

Toni Dugdale Community Relations & Communications Advisor Caltex

Josephine Rahman Product Technical Representative BlueScope

Davina Shearer Diversity and Inclusion Adviser Incitec Pivot Ltd

Jessica Taylor QLD State Manager – Distribution Markets BlueScope

Janelle Wieden Customer Service Manager Orora Fibre Packaging

SA STATE COMMITTEE

Janie Zimmermann SA State Committee Chair Quality Manager Coopers Brewery Ltd (from 9/5/2019)

Elena Casciano SA State Committee Chair Business Support Lead HomeStart Finance (until 8/4/2019)

Katalin Charlton Network Logistics Manager SA/NT Australia Post (until 2 May 2019)

Belinda Grant HR Manager Orora

Rachel Haddad HR Manager Bunnings (from 19/3/2019)

Candice Irrgang Events & Program Coordinator – AU Operations Pernod Ricard Winemakers

Linda Medder

CPA, National Business Improvement Coordinator BlueScope

Shelley O'Regan Continuous Improvement Manager DuluxGroup

Penny Ryall Business Development Manager, BlueScope (from 1/8/2018)

Linda Taylor Corporate Risk Manager Australian Rail Track Corporation

Bettina Venner Manager Supply Chain Development ICN Department for Trade Tourism and Investment

VIC STATE COMMITTEE

Jenny Gillam NAWO VIC Committee Chair Director, Jenny Gillam Consulting

Ravinder Bhal Operations Coordinator Australia Post (from 15/1/2019)

Carina Brewster (Maternity leave from 01/03/2019) HR Manager – Australia Asaleo Care

Becc Brown HR Business Partner Orora Ltd (Maternity Leave from 1/9/2018)

Sandra Dal Maso R&D Manager Bega

Kath de Groen PMO and Capability Lead Orora Ltd (from 15/8/2018)

Peggy Kalantzis Logistics Manager

Selena Main HR Manager Mondelez

Rebecca Presgrave Procurement Manager PZ Cussons (from 15/1/2019)

Manisha Taneja Operations & Laytime Specialist Incitec Pivot Ltd

Su Ann Teoh General Counsel Asia Pacific O-I Glass Australia (until 1/3/2019)



Our People, Our Team

NAWO's exceptional network of volunteers is supported by a small, equally dedicated team of paid staff and contractors, all of whom work flexible hours.



Louise Weine National Director



Allison Dodd Member Relations and Programs Manager



Fiona Evans Communications Consultant



Sharon Grosvenor Administrator



Ira Holbrook Systems Co-ordinator



Kate Dent Social Media and Admin Support



Leanne Hart Consultant



Elizabeth Lindner Communications Consultant

Our People, Our Supporters

NAWO is both incredibly fortunate and very proud to collaborate with and have the support of some great organisations that share our commitment to gender diversity and working towards our vision of a world where women and men can be equally represented and valued at every level.

We thank the organisations on this page for their invaluable support...

OUR INDUSTRY PARTNERS:















balancenow

OUR INDUSTRY FRIENDS:









Endorsed Employers for Women



Supporting Women + Supporting Organisations

NAWO inspires women to take charge of their career; providing meaningful networks, inspiring role models and development opportunities to activate their full potential.

NAWO also connects businesses through membership; facilitating dialogue, sharing ideas and progressing actions to achieve greater inclusion and gender balance in operations.

To achieve these outcomes, NAWO hosts events and programs geared around 6 Key Learning Priorities that have been identified as being critical for women's engagement and success in operations:

- Authentic Leadership
- Career Management
- Commercial Acumen
- Negotiation and Influencing
- Personal Courage and Confidence
- Building and Leading diverse Teams

We encourage our member organisations to engage with NAWO at different levels to maximise the impact of membership – as Ambassadors, Board Members, Committee Members, Speakers and Mentors, and participating in events and programs – and raise the organisation's profile as an active driver of operational gender diversity. Men are actively encouraged to attend and participate in NAWO events and programs to encourage engagement with diversity issues.

During FY2018/19 NAWO collaborated with Lens Consulting to create and launch the Inclusive Leadership Introductory Toolkit to help our member organisations identify priority areas for change in order to increase diversity.



Events

NAWO events are a core component of our member offering – they bring people together to build networks, share knowledge and inspire new conversations and pragmatic ideas to support women in achieving their career aspirations and our member organisations to build their female talent pipeline and achieve greater gender diversity.

Guest speakers and expert panels are predominantly experienced operational leaders, male and female, sourced from within our Corporate Member network. Likewise, our venues and hosts are generally NAWO Corporate Members and the additional site tours offered alongside many events are invaluable.

In FY2018/19 NAWO hosted 38 events, which were attended by a total of 1761 people across our member states – NSW, QLD, SA, VIC and WA. Site Tours remain a popular feature and were included at 18 of the events. Nearly all of our events were run at capacity, and our event KPIs feedback ratings averaged 4.40/5.0 – another outstanding result!

EVENT FEEDBACK

Event feedback scores are consistently very positive, averaging **4.40 out of 5**.

I gained actions and insights that I can use – 88.90~%

The balance was right between speakers and opportunities to network – $89.60\ \%$

I have a much better understanding of the topic - $86\ \%$

I am confident I can apply what I learnt today – 87.90~%

I met people I could learn from now and in the future – 79.30~%

There was the right mix of people from different businesses and functions/roles - $82\ \%$

It was well worth my time to attend – 95.60~%

I would recommend this event to my friends & colleagues – **92.30** %

OUR HOSTS

Thank you to the following organisations for generously hosting events during this financial year:

Asahi Beverages, Asaleo Care, Australia Post, Australian Rail Track Corporation (ARTC), Bega, BHP, BlueScope, BP Australia, Bunnings, Caltex, Chobani Pty Ltd, Commonwealth Bank of Australia, Curtin Graduate School of Business, Deloitte Consulting, DuluxGroup, Incitec Pivot Limited, Kimberly-Clark Australia, Linfox Logistics, Lion, McKinsey & Company, Michael Page, Mondelez International, NAWO, News Corp Australia, Officeworks,

Orica, Orora Fibre Packaging, PepsiCo, Pernod Ricard Winemakers, Public Transport Authority WA, Southern Cotton, SunRice, The University of Western Australia

"One of the most impressively down to earth and real leaders I have heard speak in a while, not self important or too polished - fantastic! "



"All the panelists were very honest and courageous for sharing their stories."











NAWO ANNUAL REPORT 2018-19







"67% – two thirds – of people consider diversity important when deciding where to work" (Glassdoor, 2014).





NAWO ANNUAL REPORT 2018-19



Senior leadership engagement and support is critical for achieving positive gender diversity outcomes and is a priority focus at NAWO.

Our Industry Solutions activities are targeted specifically at this audience and the following initiatives, designed to generate and discuss new ideas and pragmatic actions to improve diversity outcomes, were implemented in FY2018/19.

Industry Solutions



Knowledge Share Forums.

The aim of NAWO Knowledge Share Forums is simple – to create a fertile space for a select group of change agents from within our network to incubate, grow and harvest ideas. How does it work? A small group of representatives (up to 14) from the NAWO Corporate Member network are invited to attend a luncheon workshop to share and learn about the chosen topic in order to turn up the dial on operational diversity and inclusion best practice and outcomes.

Feedback from NAWO Knowledge Share participants:

"It was insightful to be exposed to other industries and listening to their challenges in respect to cultural and gender diversity."

"Great to have like-minded people share their experiences and ideas. Well done on delivering this session."

"Thank you very much for the opportunity to attend and learn and take some ideas away with me."



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Great to have like-minded people share their experiences and ideas. Well done on delivering this session.





Senior Leaders Luncheons.

The Senior Leaders Luncheon is a unique opportunity for executive leaders in the NAWO network to connect with one another and engage on specific topics related to gender diversity with their peers and members of the NAWO Board. The objective of the luncheon is for leaders to leave with two to three pragmatic actions for leading change at every level within their organisation. The first luncheon was hosted by McKinsey and Company in Melbourne and co-faciltated by Loretta Croker and Louise Weine. The topic was 'engaging the hearts and minds of leaders at every level' and there was some terrific discussion amongst the 20 participants, highlighting leadership action that is working well and also identifying what we might do better as senior leaders to better engage middle and front line leaders to action. We are looking forward to luncheons in every state on a variety of topics.



Masterclass Series.

Developed to engage with people responsible for influencing, designing or implementing key policies and practices within their organisations, the NAWO Masterclass Series explores chosen subjects in detail and sessions are presented by experts in the field. The first masterclass was hosted by Deloitte in Sydney and, through our partnership with FlexCareers, had a specific focus on understanding the key steps to enabling workplace flexibility. We are very grateful to Ariane Virtue, Partner FlexCareers, and Tina Northcott, Director Deloitte, for their investment in this masterclass. We very much look forward to rolling these out across the country on relevant hot topics, related to our new NAWO Nine Levers for Gender Balance (see page 51).

"Thank you very much for the opportunity to attend and learn and take some ideas away with me."



Industry Solutions



NAWO Ducere Global Business School Gender Diversity Report.

Working with Ducere Global Business School as their 2019 MBA Industry Partner generated important opportunities for NAWO and our members in the latter half of this financial year that will continue well into the future. The NAWO Ducere Global Business School Gender Diversity Report, identifying best practice and current trends across key diversity and inclusion matters within NAWO member organisations, was a key outcome of the partnership.

Following are the six focus areas of the project, and the topline recommendations within each area:

Flexibility for all | Creative design of traditional roles

Career development & women in operational leadership | *Shift focus from industry specific skills &*

take a structured approach

Leadership support and gender diversity | 'Walk the

```
Talk'
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Gender neutral parental leave | *Remove gender bias, ensure inclusive of all families* Equal pay | *Salary for the role, not the person* Domestic family violence | *Create, educate & provide practical awareness*



Examining and celebrating member case studies that demonstrate real progress for gender diversity in operations within these six focus areas will be a priority in the coming year

Our partnership with Ducere Global Business School also affords NAWO members a 20% on the Ducere Business School's Masters of Business Administration (Innovation and Leadership).



NAWO Podcasts and Case Studies.

In 2018 we launched our NAWO Podcast series, with the aim of introducing some of the amazing people from within the NAWO network, exploring what makes them tick and their ideas and suggestions that are relevant to women working in operational roles or businesses.

Likewise, we focused on establishing a library of Case Studies to showcase the female talent and organisations that are achieving tangible diversity outcomes within our network. Both highlight what it is possible to achieve.

NAWO Podcasts and Case Studies are also a valuable resource for members who may not be able to make it to events, and for leaders considering 'best practice' initiatives when it comes to diversity and inclusion policy and practice. Thank you to the following people for participating in NAWO Podcasts and Case Studies in 2018/19:

Podcasts: Andrea Clarke Mim Bartlett Simon Bromell & Marcus Hooke Michelle Redfern Natalie Goldman

Case Studies: Anna Dartnell Keiren Jacobs Tania Montesin Amalie Smith Theresa Sonneveld Emily Trott

Programs

NAWO's suite of paid programs is designed specifically to meet the needs of operational women and businesses. They develop the skills that are critical for women's engagement and success in operational roles and are aimed at developing and sustaining diverse teams. Feedback ratings from participants on our Professional Development Programs (PDPs) continue to rank very highly and participants make some terrific networking connections due to the cross-company participant profile.

FY2018/19 PDP outcomes: 20 workshops nationally 199 participants Average feedback score: 4.56 out of 5



Communicating with Authority.

Provider: CareerCEO

Participant feedback: "The small group format works really well for this topic and everyone was supportive and provided good feedback, even though we were basically all strangers."

"This course has given me more confidence to speak up and not be so worried that I'll say something wrong. It's also inspired me to take a look at where I see myself in the future."





Allowing others to have YOUR way -Negotiating and Positioning to Influence.

Provider: TalkForce



Participant feedback: "It was very relaxed, structured but still room to ad lib and express yourself without feeling shy. Material was relevant and the location was lovely." "Thankyou. I really got a lot out of the session. Much more than I expected!"

NAWO ANNUAL REPORT 2018-19



Leading Out Loud.

Provider: Anneli Blundell

Participant feedback: "This course has given me more confidence to speak up and not be so worried that I'll say something wrong. It's also inspired me to take a look at where I see myself in the future." "An engaging, interesting, thought provoking day. Anneli is fantastic in challenging the group for their growth and can demonstrate the skills she is promoting."

Anneli <mark>Blu</mark>



Metrics that Matter.





Participant feedback: "A tricky topic to keep the energy in room high and Michelle did a fabulous job."



Unleash the Power of Diversity.

Provider: Advancing Women/Michelle Redfern

Participant feedback: "The presenter's knowledge and passion created the vibrancy." "Key takeaways: Fair go is a different view on diversity, which I liked. Don't assume that you understand a minority's point of view. Still a long way to go."



Endorsed Providers

NAWO is proud to endorse key subject matter experts and has established collaborative partnerships with the following organisations in order to secure special access for our members – whether it be in the form of member discounts or specifically tailored programs.

- Achieving Synergy
- Advancing Women
- Anneli Blundell
- Career CEO
- KB Coaching
- Prism Performance

CareerCEO

Springfox

- Talkforce
 - Travis Liersch
 Consulting
- Culturise
 - Diversity Now



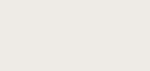
talkforce springfox

Project 'i'

Project 'i' is a project-based, paid internship program for female university students, developed by NAWO in conjunction with PATH4 Graduates. This year we celebrated the outcomes our interns enjoyed at the following member organisations by developing insightful case studies (uploaded on our website). At close of financial year, there is one internship underway at Coles Supply Chain.

Participating member organisations:

- Asahi
- Coles
- Diageo
- Dulux
- Orora





PATH4 GRADUATES











Mentoring Circles

NAWO's flagship mentoring program, Mentoring Circles, partners Executive Mentors, senior leaders from within the NAWO network with a proven track record in senior operational roles, with groups of five to eight high potential women to guide them through a series of six mentoring sessions. It delivers tremendous outcomes for all involved.

FY2018/19 OUTCOMES:

- 9 Mentoring Circles completed, with another 20 groups commenced in 2019
- 29 Executive Mentors were involved with Mentoring Circles during the year.
- 140 mentees were involved with Mentoring Circles during the year.

"David Griss of Asaleo Care was our group mentor. He was great for helping us to set career goals and personal development plans. We were all very similar in our career level and we all decided what topics we wanted to cover over the six sessions. It was a great fit with all of the women." – Emily Trott, NAWO Mentoring Circles participant

"I believe NAWO can play an important role sharing best and contemporary HR management practice and foster a mentoring/coaching culture." – Mentoring Circles participant

"Diana held everyone accountable to host a session and therefore do the research and write the presentation in conjunction with her." – Mentoring Circles Participant NAWO's Vision - 'a world where women and men can be equally represented and valued at every level' - remains unchanged. But as we head into FY2019/20, we have refreshed our 6 Key Learning Priorities to ensure they continue to best prepare our members for the ever increasing pace of change in operational environments.

What does this mean for NAWO members?

Under an overarching theme of 'future-focused and adaptive learning', NAWO will embed five 'refreshed' action-oriented Learning Priorities:

Looking Forward

MAXIMISING YOUR EFFECTIVENESS

Self-Awareness and building reputational capital

Mindset and wellbeing

Building meaningful networks

Communicating with purpose



INFLUENCE + NEGOTIATION

Championing change Negotiation strategies for win-win Identifying and influencing key stakeholders

Future-focused + Adaptive Learning



ADAPTIVE + COURAGEOUS LEADERSHIP

Self-awareness, authenticity, values and motivations

Your leadership legacy & vision Taking decisive action Having courageous conversations



BUILDING + LEADING DIVERSE TEAMS

Understanding and managing your own bias

Forming diverse teams for high performance

Effectively leading diverse teams for high performance



BUSINESS + TECHNICAL ACUMEN

Creativity and innovation

Metrics and measures that matter

Business partnering (Cross Functional collaboration) Project management

We have also identified and will be actively encouraging members to adopt

NAWO's 9 Organisational Levers for Gender Balance:

1.	Unwavering leadership commitment to diversity
2.	Clearly articulating the benefits of diverse teams at all levels
3.	Fostering a values-based, inclusive and respectful culture every day
4.	Engaging and supporting senior leaders and managers as role models and champions of change
5.	Getting the basics right — goals, policy, reporting, and accountability
6.	Ensuring that hiring, promotional and remuneration processes embrace a diverse talent pool
7.	Enabling parents to 'share the care'
8.	Effectively managing transitions to and from extended leave
9.	Offering employees the flexibility to align high performance work with their other life priorities



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